

Welch Allyn Diagnostic Cardiology Suite Citrix XenApp Setup Procedure

This procedure is used for setting up the Welch Allyn Diagnostic Cardiology Suite as a Citrix XenApp App.

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1.0 Requirements:

	Requirements*		
Client Machines that will run	Microsoft® Windows® 7 Professional (64-bit and 32-bit)		
Citrix XenApps via Citrix	Microsoft® Windows® 10 Professional (64-bit)		
Receiver	Citrix Receiver 4.12		
	Internet Browser – any that is supported by Citrix (see below)		
Desktop Delivery Controller	Citrix XenApp Enterprise version 7.18		
(DDC)	Any operating system supported by Citrix		
Citrix App Servers	Microsoft® Windows® Server 2012 R2 (64-bit)		
	Microsoft® Windows® Server 2016 (64-bit)		



	Requirements*
	Citrix Virtual Delivery Agent 7.18
	Welch Allyn Diagnostic Cardiology Suite Client software Welch Allyn Diagnostic Cardiology Suite Manager Client and at least one of: Welch Allyn Diagnostic Cardiology Suite ECG Welch Allyn Diagnostic Cardiology Suite Spirometry
Required for ECG or Spirometry acquisition	Installation of Connex Link – found on Welch Allyn Diagnostic Cardiology Suite Manager installation media
Internet Browser	 Any browser supported by Citrix: Internet Explorer 11 or 10 (HTTP connections only) Safari 7 Google Chrome 73 — Requires enabling Netscape Plug-in API (NPAPI). See http://support.citrix.com/article/CTX200889. Mozilla Firefox 65

2.0 Citrix XenApp Host Server Software Installation

2.1 Joint DDC And App Server VMs To The Same Domain

<u>NOTE:</u> If the App Server(s) are joined to a domain, this same domain MUST be used for authentication in the StoreFront on the Desktop Delivery Controller (DDC). See section <u>2.13</u> below (Create A StoreFront).

2.2 <u>Install XenApp Enterprise Edition 7.18 On The DDC</u> See <u>https://www.linkedin.com/pulse/how-install-configure-citrix-xenapp-76-publish-desktops-raza</u>

2.2.1 Logon to the Desktop Delivery Controller (DDC) server as a Domain User with Administrative rights (NOT a local admin user) and launch the Citrix Installer using Run As Administrator. The Domain User is necessary for the final steps of configuration after the reboot.



2.2.2 Run AutoSelect.exe and click Start for XenApp and then click on Delivery Controller.

Deliver applications and decktops to any user anisobere
on any device.
Hybrid cloud, cloud and enterprise provisioning Controllowd and fluxible management
Manage your delivery according to your needs:
XenApp Dather applications
XenDesktop Deliver applications and deviktops
Canad
CITRIX



2.2.3 Accept the license agreement.



2.2.4 Select all the Core Components and click **Next**. You will be using a local license server installed on your server.

Xen App 7.18	Core Components
 Licensing Agreement Core Components 	For scale and performance reasons, it is recommended that Director and the License Server be installed on separate servers.
Features	Location: C:\Program Files\Citrix Change
Firewall	Component (Select all)
Install Smart Tools	Delivery Controller Image: Set the set of t
Finish	Studio Create, configure, and manage infrastructure components, applications, and desktops.
	Director Monitor performance and troubleshoot problems.
	License Server Manages product licenses.
	StoreFront Provides authentication and resource delivery services for Citrix Receiver, enabling you to create centralized enterprise stores to deliver applications, desktops, and other resources to users on any device, anywhere.

2.2.5 Uncheck Windows Remote Assistance but leave SQL Server 2014 checked.

	Features
Licensing Agreement	Feature (falicital)
P Cole Components Features Firmvall	Histall Microsoft SQL Server 2014 SP2 Express This is an optional component. If you have an existing SQL Server for (Inclusive and application comparations and setting), do not select the
Summary Install	Install Windows Remain Austrance Select this only if you need the shadowing Selece of Director Server.
Smart Tools	
Finish	



2.2.6 Accept the default of **Configure Firewall Automatically**

Licensing Agreement Core Components Features	The default ports are lis	sted below.		Duran bio constant
Core Components				Printable version
Firewall Summary Install Smart Tools Finish	Delivery Controller 80 TCP 89 TCP 443 TCP	Director 80 TCP 443 TCP	License Server 7279 TCP 27000 TCP 8083 TCP 8082 TCP	StoreFront 80 TCP 443 TCP
	Configure firewall rules Automatically Select this option to created even if the V Manually Select this option if y yourself.	automatically creat Vindows Firewall is t vou are not using W	e the rules in the Windows Jurned off. findows Firewall or if you wa	Firewall. The rules will be ant to create the rules

- 2.2.7 At the Summary screen click on **Install**. Note the server will restart several times.
- 2.2.8 At the Smart Tools screen select I do not want to connect to Smart Tools or Call Home
- 2.2.9 Note that if you are logged in as a domain user you will get an additional checkbox at the bottom to Launch Studio. Check the checkbox and click Finish. Otherwise you must log out and log back in as a domain user to finish the configuration.

Any user of Citrix Studio must be made an Administrator within Citrix Studio with appropriate scope to accomplish the tasks in the remainder of this procedure.

2.3 Install XenApp License on DDC

2.3.1 Open your Mycitrix account and Allocate your license. Enter host name and click continue.

Name	Code	Order Number	Host ID Type	Host ID	Quantity/Available
Citrix Store XenApp - Evaluati		N/A /00001	(Host Name 💌)	xenapp -	99 / 99



2.3.2 Click **Confirm**

Name	Code	Order Number	Host ID Type	Host ID	Quantity
Citrix Store XenApp - Evaluation (90 day)		N/A /00001	Host Name	xenapp	99
Back Confirm					

- 2.3.3 Click **OK** to download and save your license file.
- 2.3.4 Back on the DDC server, click on **Start** > **Citrix** > **License Administration Console** which will open in a web browser pointing to <u>https://localhost:8082/</u> with an error message complaining about the site's security certificate. Click on **Continue To This Web Site**.

-			x
$\mathbf{ \leftarrow }$	Ø https://citrioxenappsvr:8082/ P ▼ C Ø Certificate Error: Navigation×	<u>ଲି</u> ବ	
File Edit	View Favorites Tools Help		
\$			
8	There is a problem with this website's security certificate.		
	The security certificate presented by this website was issued for a different website's address.		
	The security certificate presented by this website was not issued by a trusted certificate authority.		
	Security certificate problems may indicate an attempt to fool you or intercept any data you send to the server.		
	We recommend that you close this webpage and do not continue to this website.		
	Click here to close this webpage.		
	Continue to this website (not recommended).		
	More information		
		🔍 100%	•



2.3.5 Click on Administration and login with Administrative credentials.



2.3.6 Click on Vendor Daemon Configuration

System System Information Release 1 Display: Display: Host Nar Host Der	n Information Version: Ferver Manager Port Number in Use:	11.14.0 build 19005		ing Dig	Dashboard	Administration	^
Syster Information Release 1 Display: Host Nar Host Dar	n Information Version: ierver Manager Port Namber in Use:	11.14.0 build 19005			Dashboard	Administration	
System Information Externation License 5 Display: Host Nan Host Dor	n Information Version: ierver Manager Port Number in Use:	11.14.0 build 19005					
Release License S Display: Host Nar Host Dor	Version: ierver Manager Port Number in Use:	11.14.0 build 19005					
License S Display: Host Nar Host Dor	ierver Manager Port Number in Use:	22000					
Display: Host Nar Host Dor		27000					
Host Nar Host Dor		CitrixXenAppSvr					
Host Dor	THE:	CitrixXenAppSvr					
	nain Name:	CitrixXenAppSvr.mortara.com	n				
IPv4 Add	Iress:	10.30.154.101					
Ethernet	Address:	000c29d7d052					
Volume :	Serial Number:	3825e924					
Local Sto	p Server Allowed:	No					
Remote	Stop Server Allowed:	No					
iguration License F	Reclaim Allowed:	No					



2.3.7 Click on **Import License**.



2.3.8 Browse to the license file and click open, then click on **Import License**. After a successful import click on **OK**, then click on **Citrix**.

License Admi	nistration Con	sole	User Name: MONNOO\AI	OMINISTRATOR	<u>Help</u>	Log Out	CİTR İX'
						Dashboard	d Administration
1	Vendor Da	emon Configuration					
System Information							
\$	Import License	2					
User	Name 🔺	Status	Version	Port			
Configuration	CITRIX	Up	11.12	7279	Adn	ninister	Delete
Alert							



2.3.9 Click on Reread license file. Close the web page when done.

	Vendor Daemon: CITRIX Vendor Daemon Port in Use: 7279	
Ser Conternation	Vendor Daemon Actions: Stop Reread License Files	
Aurt Nort	Report Log Name: Rotate Report Logs General Configuration	

2.3.10 Now you must restart the Vendor Daemon. Open services.msc and restart following two services. Close the Services applet when done.





- 2.4 Create XenApp Site On DDC
 - 2.4.1 Copy the following shortcuts to the desktop from **Start** > **Citrix** Citrix Studio Citrix StoreFront Citrix Director
 - 2.4.2 Open Citrix Studio and click on Deliver Applications And Desktops To Your Users

сітвіх
Wekane
Welcome to Citrix Studio To begis, select one of the three options below.
Structure Contract of Contract
Deliver applications and desktops to your users
Remote PC Access
Enable your users to remotely access their physical machines
Scale your displayment
Connect this Delivery Controller to an existing Site

2.4.3 Accept the default of A fully configured, Production-ready Site and enter the Site Name





2.4.4 At the **Databases** screen accept the default database names and locations as well as the default **Create And Setup Databases From Studio**.

Studio	Databases		
	Databases store Choose how you	information about Site setup, config want to set up the databases. Learn	uration logging and monitoring. more
 Introduction Databases Licensing 	 Create and (You can pr databases) 	set up databases from Studio ovide details of existing empty	Generate scripts to manually set up databases on the database server
Connection	Provide databas	e details	
Network Additional Features Summary	Data type Site: Monitoring: Logging: 1 Default dat	Database name CitrixEngineeringSite CitrixEngineeringMonitoring CitrixEngineeringLogging abase names and SQL Server Express	Location (formats) Localhost/sqlexpress Localhost/sqlexpress Localhost/sqlexpress s localhost/sqlexpress
	Specify addition 1 selected	al Delivery Controllers for this Site Le	earn more Select

2.4.5 At Licensing select Use An Existing License and Citrix Virtual Apps and Desktops Advanced (User/Device)

Chudia	Licensing	
Studio		
	License server address: localHost27000	Gonnect
* introduction		Connected to trusted serve View certificat
🛩 Detabases	I want to:	
Licensing	C Use the free 30-day trial	
Connection	You can add a license later.	
Network	The product list below is generated by the list	ense server.
Additional Features	Product	Madel
Summary	Circle Victual Appr and Desittops Advanced	Unite/Device
	Core Virtual Apps Advanced	Concurrent
	Allocate and download. Browne for license	file



2.4.6 At the **Connection** page select **No Machine Management** (which is <u>not</u> the default) and click **Next**

Studio	Connection		
	Select a Connection ty hardware), select Tilo /	e. If machine management is not used (for e achine management."	xample when using of
Introduction	Connection type:	No machine management	
/ Databases			
/ Licensing			
Connection			
Additional Features			
Summary			

- 2.4.7 At the Additional Features page accept the default of no checkboxes checked and click Next
- 2.4.8 Click **Finish** on the **Summary** page
- 2.4.9 Back in the Site Setup screen click on Test Site Configuration. Verify all tests pass.

CITRIX			
Fell Deployment Actions PowerShell			
Site Setup Follow these steps to set up and deploy	rytur virtual desktop infrestructure.		
Configuration			
1 O Configuration Su	Studio We are testing your Site configuration. This could take several minutes.	ė	Test site configuration
2 Set up machines	Tent 204 of 208 204 successful tents A Drawnings O Chilled tents	8	
Set up Delivery G Users	Skip tests	ß	



Site	e configuration testing is complete.
~	238 successful tests
A	0 warnings
0	0 failed tests

Note: the installation above installs and configures IIS automatically.

2.4.10 Click on **Licensing** in the left pane, and then click on **Add License**. Browse to the license file you downloaded from MyCitrix.

# Citrix Studio	_ D X
Fite Action View Help	
Censols Rot Censols Rot Censols Rot Censols Rot Censols Rot Censols Rot Censols Rot Censols C	Actions Licensing Actions Licensing Alticate Licensis Alticate Licensis Change License Sorver Change License Sorver Change License Sorver Change License Sorver Refnesh Heip Heip



- 2.5 Install Virtual Delivery Agent (VDA) On Each App Server VM
 - 2.5.1 Insert the install media and double-click on **AutoSelect.exe.** Click on **Start** for XenApp and then click on **Virtual Delivery Agent for Windows Server OS**

Deliver applications and desktops to any user, anywhere, on any device. • Hybrid cloud, cloud and enterprise provisioning • Centrolised and flexible management Manage your delivery according to your needs: XenApp Deliver applications
XenDesktop Deliver applications and dealtions
CITRIX

			Prepare Machine		terages	
Delivery Controller Dat hern Select and install the essential environ like Leanse Se	Delivery Cont river and Stor	itolies and other Front.	Virtual Delive install this age based VMs or	ny Ag nt to d physic	ent for Windows Server OS eiver applications and disktops from 1 al machines.	
Estand Depleyment						
Citrix Director		Citris Studio			Self-Service Passeord Reset	
Cible License Server		Universal Print Se	rver		Senion Recording	
		Federated Author	dication Service			
Citris StureFront						



2.5.2 Click "Enable Connections To Server Machine" (which is not the default). Click Next

Jen-6p) 7,18	Environment
Environment Core Components Additional Components Delivery Controllier Features Frenal Summary Install Strate Tools Frena	Configuration Function

2.5.3 **Citrix Receiver** is optional and is not needed. Click Next.





2.5.4 At Additional Components accept the default (nothing selected) and click Next.



2.5.5 Enter the Fully Qualified Domain Name of the XenApp DDC server and click **Test Connection**. Then click **Add** and **Next**.

Configuration		
How do you want to enter the locations of your	Delivery Controllers?	
Do it manually	*	
Controller address:		
CitrixXAppDDC.Engineering.Mortara		
Test connection Add		
livery Controller		
livery Controller Configuration		
livery Controller Configuration How do you want to enter the locations of your Delivery Co	untrollers?	
livery Controller Configuration How do you want to enter the locations of your Delivery Co Do it manually	ontrollers?	
livery Controller Configuration How do you want to enter the locations of your Delivery Co Do it manually CitrixXAppDDC.Engineering.Mortara	ntrollers?	ie
livery Controller Configuration How do you want to enter the locations of your Delivery Co Do it manually CitrixXAppDDC.Engineering.Mortara Controller address:	introllers?	ie.

1



2.5.6 **Optimize Performance** is optional.

<pre>Feature</pre>	S
	Feature (Select all)
•	Optimize performance Optimize desktop settings. <u>Learn more</u>
	Use Windows Remote Assistance Enable Windows Remote Assistance and open TCP port 3389. <u>Learn more</u>
	Use Real-Time Audio Transport for audio Uses UDP ports 16500 - 16509. <u>Learn more</u>
	Framehawk Opens UDP ports 3224-3324. <u>Learn more</u>

2.5.7 At the Firewall page click Next to automatically configure the Firewall.

The default ports are listed below.	Printable versio
Controller Communications	
80 TCP	
1494 TCP	
2598 TCP	
8008 TCP	
1494 UDP	
2598 UDP	
2598 UDP	
2598 UDP Configure firewall rules:	
2598 UDP Configure firewall rules: Automatically Select this option to automatically create the rules in th be created even if the Windows Firewall is turned off.	ne Windows Firewall. The rules will
2598 UDP Configure firewall rules: Automatically Select this option to automatically create the rules in th be created even if the Windows Firewall is turned off. Manually	ne Windows Firewall. The rules will



- 2.5.8 At the **Summary** page click **Install**
- 2.5.9 Midway through the process the installer will reboot the server. After the reboot the setup continues. **Smart Tools** and **Call Home** are optional. Click on **Next**.

Smart Tools
Securely use Call Home, now part of Citrix Smart Tools, to monitor your deployment for common error conditions and receive proactive notifications of issues before they become serious problems.
How does it work? - Configuration and usage data are gathered and periodically sent to Citrix using HTTPS. - You can log into Citrix Insight Services to view diagnostics results and recommendations. This information will be used for troubleshooting and diagnostic support purposes, as well as to improve the quality, reliability, and performance of Citrix products, subject to the Citrix Insight Services Policy at https://cis.citrix.com/legal/ and the Citrix Privacy Policy at http:// www.citrix.com/about/legal/privacy.html. Learn more
 I want to participate in Call Home. (Recommended) I do not want to participate in Call Home.
 I do not want to participate in Call Home. You can participate later, using PowerShell cmdlets.

2.5.10 At the Finish Installation screen click Finish to restart the machine one more time.

✓ Succes:
Installed
Installed
Installed
Initialized



2.5.11 After rebooting, the **Citrix Receiver Add Account** window will appear (if you installed Receiver above). Check the **Do Not Show This Window Automatically At Logon** checkbox and **Close**.

۲	Citrix Receiver
	Add Account
	Enter your work email or server address provided by your IT department:
	Do not show this window automatically at logon.
	Add Close

2.5.12 Start Control Panel > Windows Firewall > Allow a program or feature through Windows Firewall. Verify that Citrix Virtual Desktop Agent is listed.

Allow programs to communicate through W To add, change, or remove allowed programs and ports, cl What are the risks of allowing a program to communicate?	indows Fi lick Change :	rewall settings.	nge settir	ngs
Allowed programs and features:				
Name	Domain	Home/Work (Private)	Public	*
BranchCache - Content Retrieval (Uses HTTP)				
BranchCache - Hosted Cache Client (Uses HTTPS)				Е
BranchCache - Hosted Cache Server (Uses HTTPS)				
BranchCache - Peer Discovery (Uses WSD)				
Citrix Virtual Desktop Agent	V	V		
Connect to a Network Projector				
Core Networking				



2.5.13 Back in Windows Firewall click on Advanced Settings to start Windows Firewall With Advanced Security. Verify that there are 6 Citrix-related exceptions enabled for all Profiles.

🔗 Windows Firewall with Advance	d Security				
File Action View Help					
🗢 🔿 🖄 🖬 🗟 🚺					
Windows Firewall with Advance	Inbound Rules				
Inbound Rules	Name	Group	Profile	Enabled	Action ^
Connection Security Bules	🕑 Trend Micro OfficeScan Listener		All	Yes	Allow
Nonitoring	BranchCache Content Retrieval (HTTP-In)	BranchCache - Content Retr	All	No	Allow
	BranchCache Hosted Cache Server (HTT	BranchCache - Hosted Cach	AII	No	Allow E
_	ReanchCache Peer Discovery (WSD-In)	BranchCache - Reer Discove	ΔII	No	Allow
	🔇 Citrix CGP Server Service	Citrix Virtual Desktop Agent	All	Yes	Allow
	Citrix CGP UDP	Citrix Virtual Desktop Agent	All	Yes	Allow
	🕑 Citrix Desktop Service	Citrix Virtual Desktop Agent	All	Yes	Allow
	🕑 Citrix ICA Service	Citrix Virtual Desktop Agent	All	Yes	Allow
	Citrix ICA UDP	Citrix Virtual Desktop Agent	All	Yes	Allow
	🛛 🥑 Citrix Websocket Service	Citrix Virtual Desktop Agent	All	Yes	Allow
-	Connect to a Network Projector (TCP-In)	Connect to a Network Proje	Private	No	Allow

2.6 Configure Remote Desktop Licensing On App Server

Note that installing Citrix VDA enables the Remote Desktop Session Host role in Server Manager. <u>You must install a Remote Desktop license</u> (either per-user or per-device) or point to a Remote Desktop Licensing Server within the 90 day grace period <u>or Remote Desktop</u> <u>Session Host and Citrix VDA will stop working</u>. During the grace period you will be reminded that "Remote Desktop Licensing Mode Is Not Configured" each time you log into the App Server.

- 2.6.1 To install the Remote Desktop Licensing role on the App Server:
 - 2.6.1.1 Open **Server Manager** on the App Server.
 - 2.6.1.2 Click on Add Roles and Features.
 - 2.6.1.3 Select Role-based or Feature-based
 - 2.6.1.4 At Select Roles, expand the node for Remote Desktop Services. The Citrix Installer already installed Remote Desktop Session Host. Check the checkbox for **Remote Desktop Licensing**. This will trigger some other tools to come along with it. Click on **Add Features** and finish the wizard.
 - 2.6.1.5 When done, open Server Manager. Click on Tools > Terminal Services > Remote Desktop Licensing Manager.
 - 2.6.1.6 In **RDP Licensing Manager**, right-click on the server node and select **Activate Server**.
 - 2.6.1.7 At the end, accept the default **Start Install Licenses Wizard Now**
 - 2.6.1.8 Follow the licensing wizard and enter your license key (either per-user or perdevice).
 - 2.6.1.9 Close Server Manager and RDP Licensing Manager.
- 2.6.2 Configure Local Group Policy for Remote Desktop
 - 2.6.2.1 Open an ELEVATED command prompt and type gpedit.msc



- 2.6.2.2 Select Computer Configuration > Administrative Templates > Windows Components > Remote Desktop Services > Remote Desktop Session Host > Licensing.
- 2.6.2.3 Set **Use The Specified Remote Desktop License Servers** to **Enabled** and enter the name of the licensing server (use localhost if you installed it locally).
- 2.6.2.4 Enable Hide Notifications About RD Licensing Problems That Affect The RD Session Host Server.
- 2.6.2.5 Enable **Set Remote Desktop Licensing Mode** and set to either **Per User** or **Per Device** corresponding to your license.

2.7 Enable USB Devices In App Server VMs

- 2.7.1 In the main vSphere Client window (with the list of all VMs) right-click on the App Server VM and select **Edit Settings**.
- 2.7.2 If a USB 3.0 Controller is present, **REMOVE IT** by clicking on the 'X' to the right.

i la cru		4			0			
Memory		4096		•	MB			
+ 🛄 Hard disk 1		60		+	GB	-		
+ G_ SCSi controll	ler 0	LSILO	gic SAS					
+ 💓 Network ada	pter 1	154				-	Connect	
+ 🛞 CD/DVD driv	e1	Client	Device			-	Conned.	
• 🛃 USB controlle	er.	USB 2	0					
+ 🜉 Video card		Speci	ly custom settir	ngs		-		
- 🔂 USB xHCl co	ntroller	USB 3	0					
Settings	9	USB 3	1.0					1.5
SATA control	ler 0							
► 🎲 VMCI device								
> 🕑 HD audio								
 Other Devices 								



2.7.3 If a USB Controller is not listed in the Hardware tab, select a **New Device** of type **USB Controller** and click **Add**

45				
New device:	USB Controller 🗸	Add]	
Compatibility: ESXi 6.5 and	I later (VM version 13)		ОК	Cancel

2.7.4 Set the new USB Controller to USB 2.0. DO NOT use USB 3.0.

👻 🐨 New USB Controller	USB 2.0	
Settings	USB 2.0	

2.7.5 Click **OK**. It will take a few seconds for the VM to detect the change (if it's running). Once successful you should be able to select the device (e.g. Wireless Acquisition Module) from the VM Menu of VM Workstation (if you are using it as a Remote Console).

VM	Tabs Help 📕 🔻	4 0 0 0				Home	× BC2016CtrxApp >	< 🗗 Cit
Ċ	Power	>						
\odot	Removable Devices	>		CD/DVD drive 1	>			
	Pause	Ctrl+Shift+P	~	Network adapter 1	>			
æ	Send Ctrl+Alt+Del			HD audio	>			
Ì	Grab Input	Ctrl+G		Wireless Acquisition Module	>	Co	nnec (Disconnect from Host)	
唇	Snapshot	>		QinHeng USB2.0-Print	>	Ch	ange loon	
	Capture Screen	Ctrl+Alt+PrtScn				🗸 Shi	ow in Status Bar	
٩	Manage Reinstall VMware Tools	>						
5	Settings	Ctrl+D						



2.7.6 Within the VM you should now see the device within Settings



and Device Manager



2.8 Disable Active Accessibility Hook In Citrix Diagnostics On App Server(s)

2.8.1 Log into your MyCitrix account and download the Citrix Diagnostics Toolkit from https://support.citrix.com/article/CTX135075?download



2.8.2 At a minimum you must select at least XenApp Tracing Tools and Install Extras.

🛃 Citrix Diagnostics Toolkit		-		×						
DATA COLLECTION OPT	IONS			5						
Selecting an option below will determine what tools are deployed for use. You can skip to the next screen for more options.										
🛛 Xen App Tracing Tools 🔶										
Webinterface Tracing Tools										
XenDesktop Tracing Tools										
Receiver and VDA Tracing Tools										
	Cancel	< Back	Ne	eat >						
👹 Citrix Diagnostics Toolkit		-		×						
More Trace Options & Cit	trix Support	Extras		5						
Citix Support extras include easy to use d	ownload menus for	integrating 3rd party	tools.							
PVS Tracing Tools										
🖓 install Extras (recommended) 🚄										
	Cancel	< Back	Ne	< te						

- 2.8.3 On each App Server, from the **Start** menu run **Citrix Diagnostics > Tools > Debug Tools > Seamless Config Helper 6.x** <u>ELEVATED</u> (As Administrator).
- 2.8.4 Check the **Disable Active Accessibility Hook** checkbox and click on **Set Values**. Close the app.



Farm Seamless Configuration Settings Helper (Based on CTX10	n640 v6x − □ X
Server Farm LOCAL MACHINE	
Global Rags	Per Application Flags
Registry Value : Dol	Application, to see or set flags choose one.
DISABLE SESSION SHARING (brt)	
DISABLE MODALITY CHECK (5x2)	
DISABLE ACTIVE ACCESSIBILITY HOOK (\$\mathcal{A})	
ENABLE COLOR SYNC (0x10)	
DISABLE SYSTRIAY AGENT (0x20)	N.
DISABLE ICONIC WINDOWS (5x80)	Add App CassNarce
DISABLE LOAD CHECK (\$x100)	Additional Settings
DISABLE WM_QUERYDRAGICON MESSAGES (5/200)	MS OFFICE APPS SEAMLESS TASKBAR FUNCTIONALITY
FORCE RAW MOUSE EVENTS TO SERVER (0x400)	SEAMLESS PUBLISHED TOOLBARS
DISABLE FULL WINDOW DRAG (6480)	LOGOFF CHECKER STARTUP DELAY
FORCE MENU WINDOW TO HAVE OWNER (\$1000)	LogoffOreckerStatupDelayInSeconds:
DISABLE SHELL HOOK AGENT (\$42000)	T JOB OBJECT
DISABLE CUENT INFO SYNC (0x4000)	
DON'T SEND DISABLE (M8000)	
DO NOT SEND OFF SCREEN WINDOWS (0x20000)	
DISABLE LANGUAGE BAR AGENT (0x40000)	Add Job Object
DISABLE CLIENT INFO SYNC EXCEPT WORKAREA (\$480000)	Del Saladad
DISABLE CLIENT INFO SYNC EXCEPT CODEPAGE (bx100000)	
ALLOW AA HOOK TO HANDLE HIDE EVENTS (200000)	WORKER WAIT INTERVAL
See Tennality	WorkerWatinterval
SetValues Clear Al Troubleshooting	WokerfulDeckhteval

2.9 Install Desktop Experience on Server 2012 R2 App Server(s)

Note: this only applies to App Servers running on Windows Server 2012 R2 that will be hosting the Spirometry modality. Server 2016 appears to install this by default.

- 2.9.1 Open Server Manager and click on Add Roles And Features.
- 2.9.2 In the Features dialog, select **User Interfaces And Infrastructure > Desktop Experience** and finish the wizard. You will need to reboot.





2.10 Install Welch Allyn Diagnostic Cardiology Suite Application(s) on App Server(s)

- 2.10.1 Remote Desktop into or open a vSphere console to the App Server VM(s) and install the application(s). Follow the installation instructions for the product regarding security settings (e.g. Firewall), etc.
- 2.10.2 Request the appropriate license code from Welch Allyn Technical Support
- 2.10.3 Note that the Applications must be installed identically on ALL App Servers within the Citrix Delivery Group used to deploy the Applications.

2.11 Create Machine Catalog on DDC

2.11.1 Open Citrix Studio. Select Machine Catalogs in the left window. Click on Create Machine Catalog.





2.11.2 At the Introduction page check the Don't Show This Again checkbox and click Next.
2.11.3 Accept the default of Server OS (since this server is running a server OS) and click Next.

Studio	Operating System
	Select on operating system to date 14 controlog
e introduction	Server DS The Sarvar DS Machine Catalog provides hosted shared desitops for a large-scale deployment of standardized Windows Server DS or Linux DS machines.
Machine Management	Desktop OS The Desktop OS
Machines	me negative control internet and internet of mentality over an a versity or internet.
Summary	Immote PC Access The Renote PC Access Machine Catalog provides users with remote access to their physical office desitops, allowing them to work at any time.
	These are connectly no power management connections publisher for use with Remain P Access, but you can create one after complexing this water. Then odd this machine satisfies to specify that connection.

2.11.4 Accept the defaults of Machines are not power managed and Deploy Using Another Service or Technology and click Next

Studio	Machine Management
 ✓ Introduction ✓ Operating System Machine Machine Summary 	This Machine Catalog will use: In Advisor that we prove managed the warmpin, what it mathems as basis PCO Dear management is not available when there are no host convectors: In Advisor that are not power managed (for example, physical machine) Depresentation of the example of the example, physical machine) On Machine Creation Services (PCC) Cit the Provisioning Services (PCC) In the solution of the example of the example, physical machines Depresentation of the example of the example, physical machines In the solution of the example of the



2.11.5 Click on Add Computers, and then add all App Servers. Click OK and then click Next.

port or add machine accounts:		
Computer AD account	Select Computers	×
ENGINEERING\CITRIXXAPPSVR16\$	Select this object type:	
	Computers	Object Types
	From this location:	
	Entire Directory	Locations
	Enter the object names to select (examples):	
	CitrixXAppSvr2012	Check Names
	Advanced OK	Cancel
Remove	Import list Export list Add computers	
Select the minimum functional level for	this 7.9 (or newer - recommended, to acc	
catalog:		
achines will require the selected VDA vers	sion (or newer) in order to register in Delivery Groups	

2.11.6 At the **Summary** screen give the Machine Catalog a name.

2.12 Create A Delivery Group On DDC And Add Application(s)

2.12.1 Back in Citrix Studio select **Delivery Groups** in the left Window. Click on **Create Delivery Group**.



2.12.2 At the Getting Started page check the **Don't Show This Again** checkbox and click **Next**.



2.12.3 Select the Machine Catalog created above and the total number of App Server Machines to use for the Delivery Group

tudio	Mad	tines 1 a Machine Cotolog.		
evenduar taxes		Catalog Security 2012 atolog	Type ETA Manual Easthur	Machines
Machines	×.	Server2012Catalog	ACCONTRACTOR ADDRESS	
Auchine allocation	۰	Server/2016Cetalog	KDS Manual Random	
Asers		Server321ticatelog		
applications				
Asignment Rules				
lummary				
_				
_			Pulling Street	
	Chee	we the number of machines for the	Conservery Grossip	and the second s
			Petropologica 1	

2.12.4 At the Users page, accept the default to **Allow any authenticated (domain) users to use this Delivery Group**. You can also limit the Delivery Group to specific users with the second option. Click **Next**.

Allow any aut	henticated users.	se this Delivery G	oup.		
Restrict use of	this Delivery Group	to the following u	sers		
Add use	ers and groups				
Add.	femove				
Add	Remove	ionymous) users; i	to credentials a	re required to acces	5



2.12.5 If your application is already installed, click **Add > From Start Menu**, and then select the desired application.

Applications	Choose from the following discovered applications that were found on one of machines that will host the application.	the	
To add applications, click "Add"	- Name	+	E
e added. You can also place ne	🔲 🎯 Magnifier		
properties.	Math Input Panel		
	Microsoft Azure Services		L
Add applications	Microsoft_Windows_CloudExperienceHost_cw5n1h2byewy_App		
100 00 00 000 000 000 000 000 000 000 0	Narrator		
	Notepad		r
	✓ Wotepad++		
	ODBC Data Sources 32-bit		
	ODBC Data Sources 64-bit		
	OfficeScan Agent		
	On-Screen Keyboard		
	Paint		
Add Remove Prop	1 of 49 applications selected		
Place the new applications in fo			
Applications\	OK C	ance	
Channe			-

2.12.6 (Optional) You can change the name to be displayed for this application by selecting the app and clicking **Properties**





2.12.7 (Optional) You can assign the application to a folder by clicking on Change

Applications	
To add applications, click "Add If you choose Application Gro be added. You can also place properties. Name Motepad ++ 2016	Folder Location Applications will appear in the spin red folder in Studio. Select a folder: Applications
Add Remove Pro Place the new applications in Applications\ Change	New folder

- 2.12.8 At the **Desktops** page, click **Next**
- 2.12.9 At the **Summary** page enter a name and description for the Delivery Group and click **Finish**.

and a second sec	Server2016Catalog
Machine type:	Server OS
Allocation type:	Random
Machines added:	ENGINEERING\CITRIXXAPPSVR16 1 unassigned
Jsers:	Allow authenticated users
pplications to add:	Notepad++ 2016
older for new applications:	Applications\
aunch in user's home zone:	No
ivery Group name:	
20160.0	
rver201000	
ivery Group description, use	d as label in Receiver (optional):



2.13 Create A StoreFront On The DDC

2.13.1 Open Citrix Studio and select the Citrix StoreFront node. Click on Create a Store.



- 2.13.2 At Getting Started click Next.
- 2.13.3 At Store Name, enter a name for the store. Optionally check the checkbox for Set this Receiver for Web site as IIS default. Click Next.

StoreFront	Store name and access
	Enter a name that helps users identify the store. The store name appears in Otris Receiver as part the user's account.
# Getting Started	
Store Name	Itore name and access type cannot be changed, once the domain
Delivery Controllers	
Remote Access	Store Neme: MyClosidStore
Authentication Methods	The second second second second second second second
XervApp Services URL	Enacthemicaded users can access the store extracts one store
Summary	
	Receives for Web Site Settings
	Set for the Recover for Web cite and a set is default. Where Web is a densities the The Theorem for Web is the constant with the store will be set as the shelmak HS webwin. This setting will override any previous defaults configured for the HS when

2.13.4 At the Delivery Controller page, click Add.

- 2.13.4.1 Enter a display name
- 2.13.4.2 Select XenDesktop / XenApp
- 2.13.4.3 UNCHECK Servers are load balanced
- 2.13.4.4 Set the **Transport Type** to **HTTP** for now (which is not the default). Until you install an SSL Certificate in IIS you must use HTTP.
- 2.13.4.5 Click on Add below the Servers list. Enter this server's name and click OK, and OK again.





2.13.4.6 Click Next.

- 2.13.5 At the Remote Access page leave Remote Access disabled and click on Next.
- 2.13.6 At the **Authentication Methods** page accept the default of **User Name And Password** (which will authenticate to the domain of this server). Optionally you can use Domain Pass Through so that the credentials of the currently logged on user on a domain-joined computer will automatically be used. Click **Next**.

StoreFront	Configure Authentication Methods	
	Select the methods which users will use to authenticate and access resources.	0
✓ Getting Started	Method	
Store Name	User name and password	^
4 Delivere Controller	SAML Authentication	
Delivery Controllers	Domain pass-through	
Remote Access	Can be enabled / disabled separately on Receiver for Web sites	
Authentication Methods	Smart card Can be enabled / disabled separately on Receiver for Web sites	
XenApp Services URL	HTTP Basic	
Summary	Pass-through from NetScaler Gateway	-
	Use a shared Authentication Service Using a shared authentication service for stores enables single sign on between them. U have to logon when they are switching between stores.	sers do no
	Select the store with which this store will share an authentication service. The dialog will refreshed and the methods will be updated based on the selected store.	be
_	Store name:	



2.13.7 At the XenApp Services URL page, UNCHECK the Enable checkbox and click Create.

StoreFront	Configure XenApp Services URL
	URL for users who use PNAgent to access applications and desktops.
Getting Started	Enable XenApp Services URL
✓ Store Name	URL: http://citrixxappddc.engineering.mortara/Citrix/MyCitrixStore/PNAgent/config.xml
Delivery Controllers	
Remote Access	Make this the default Store for PNAgent
Authentication Methods	PNAgent will use this store to deliver resources.
XenApp Services URL	
Summary	

2.13.8 Click on Finish

2.13.9 Select Citrix StoreFront > Stores in the left pane and make note of the Store URL.





2.13.10 Select Citrix Studio > Configuration > StoreFront in the left pane and click on Add StoreFront Server. Enter a name and description and copy the URL from the previous step. Click on OK.

H	Citrix Studio		-	
File Action View Help				
🗢 🔿 🙍 📅 🖬 🖬				
Console Root			Actions	
a 🗱 Citrix Studio (CitrixXenAppSv 🤇	ITRIX		StoreFront	
Machine Catalogs		And the second second second	Add StoreFront Ser	ver
AppDisks			View	•
B Applications	No StoreFront servers have been added.	Add StoreFront Server		
Policies	Add a StoreFront server.			
Z Logging		Enter the details of an existing StoreFront se	rver that	
Administrators	Learn more	you want to be available from Receiver.		
Controllers		StoreFront server name:		
Hosting		CitrixXenAppSvrStore		
StoreFront		Description:		
App-V Publishing		CitrixXenAppSvrStore		
Z AppDNA		URL:		
a 🗱 Citrix StoreFront		itrixxenappsvr.mortara.com/Citrix/CitrixXen	AppSvrStore	
Stores				
			Cancel	
			cuncer	
	-			

2.13.11 Select **Citrix Studio > Delivery Groups**. Select the Delivery Group you created previously and click on Edit Delivery Group.

#		Citrix Stud	0		
File Action View Help					
🗢 🔿 🙍 🖬 🖬 🖬					
Console Root II Citrix Studio (CitrixXenAppSv	CÎTRIX.				Actions
🔎 Search					Delivery Groups
Machine Catalogs	Delivery Group	Delivering	No. of mac	Sessions in AppDisks	Create Delivery Group
AppDisks AppDisks AppDisks	Server OS	Applications	Unregister	Disconnec	View •
Applications			2		G Refresh
Policies					🕜 Help
Configuration					CitrixXenAppSvrDG
Administrators					Add Machines
Controllers					Add Applications
Hosting					Edit Delivery Group
StoreFront					A Manage AppDisks
App-V Publishing					Manage Tags
AppDNA					Turn On Maintenance Mo
Zones					Baseres Dalians Court
Stores					Rename Delivery Group
Server Group					Delete Delivery Group
		-			View Machines
	Details - CitrixXenAppSvrDG				View Applications
	Details Applications Desktops M	achine Catalogs Usage	Tags Application Groups	Administrators	lest beivery droup
					- M Help
	Delivery Group	State		Γ	
	Name: Citrix)	enAppSvrDG Enabl	ed: Ve		
	Description: Citrix)	enAppSvrDG Maint	enance Mode: Of	F	
2	Set to VDA version: 7.9 (or	newer) Regis	ered Machines: 1		
<	Users: Allow	authenticated Unreg	istered Machines: 0		•



2.13.12 Select the StoreFront tab at the left. Select **Automatically** and check the checkbox for the StoreFront you just created. Click on OK.

	Edit Delivery Group
Studio	StoreFront
Users	Which StoreFront servers do you want the Receiver on each machine in this Delivery Group to use? The StoreFront console lists servers that connect to these machines; if you want users to be able to access additional applications, you can specify different StoreFront servers below, or from the Configuration > StoreFront node.
Desktops	How do you want to configure StoreFront information for Receiver on each of the
Application Prelaunch	machines in this Delivery Group?
Application Lingering	Manually, using a StoreFront server address that I will provide later
User Settings	 Automatically, using the StoreFront servers selected below
StoreFront	Receiver Storefront URL
Access Policy	http://citrixxenappsvr.mortara.com/Citrix/CitrixXenAppSvrStore
Restart Schedule	
	Add new
	OK Cancel Apply

2.14 Configure Citrix Policies For Welch Allyn Diagnostic Cardiology Suite Display On DDC

Note on USB Redirection in Citrix and Windows Group Policy

You must NOT enable the following Citrix policies

- 1. Client USB Device Redirection policy within Citrix Studio > Policies on the DDC
- 2. Any of the items within Computer Configuration\Administrative Templates\Citrix Receiver\Remoting client devices in the Citrix Local Group Policy template on the Client PC.

USB device redirection is handled by the Connex Link application which <u>must</u> be installed on each Client PC (see section <u>2.15</u> below). The Citrix policies above conflict with Connex Link and will cause the devices to not perform correctly.

2.14.1 Open Citrix Studio and select Citrix Studio > Policies in the left pane. Click on Create Policy in the Actions pane.



2.14.2 In the **All Settings** listbox select the **Graphics** filter. Scroll to the bottom of the settings list below it and click on **Select** next to the **Use Video Codec For Compression** setting.

Studio	Select settings	
	(All Versions) Graphics	• P
(and the second s	Settings: 0 selected	View selected on?
Settings Users and Machines	Computer setting - ICAlGraphics Not Configured (Default: Disabled)	
Summary	 Maximum allowed color depth Computer setting – (CA/Graphics Not Configured (Default: 32 Bits Per Pixel) 	Select
	 Notify user when display mode is degraded Computer setting - KA/Graphics Not Configured (Default: Disabled) 	Select
	 Persistent cache threshold Computer setting - ICA/Graphics/Caching- Not Configured (Default 300000 Kbos) 	Select
	Queuing and tossing Computer setting - ICA/Graphics Not Configured (Default Enabled)	Select
	 Use hardware encoding for video codec User setting - ICA\Graphics 	Salact +
	 Use video codec for compression User setting - ICA/Graphics Not Configured (Default Use when preferred) 	talat

2.14.3 Select Do Not Use Video Codec from the listbox at the top and click OK





2.14.4 Back in the Create Policy dialog, scroll down in the All Settings listbox and select ICA
 > Visual Display. Scroll to the bottom of the settings list below it and click on Select next to the Visual Quality setting.

Studio	Select settings	C	
	(All Versions)	Visual Display *	P
	Settings: 1 selected		View selected onl
Users and Machines	User setting - ICAW Not Configured (De	'sual Display/Moving Images fault: Enabled)	
Summary	 Preferred color de User setting - ICAW Not Configured (De 	pth for simple graphics isual Display fault: 24 bits per pixeli	Select
	Progressive compr User setting - ICAN Not Configured (De	ession level isual Display/Moving Images fault: Nonel	Select
	 Progressive compr User setting - ICAN Not Configured (Dr 	ession threshold value isual Display/Moving Images dwitt 2142483647 Khosti	Select
	Target frame rate User setting - ICA\V Not Configured (De	isual Display Rault: 30 fps)	Select
	 Target minimum fr User setting - ICAN 	ame rate (sual Display/Moving Images	Select '
	 Visual quality User setting - ICAN Not Configured (Dr 	isual Display fault: Medium)	Select

2.14.5 Select Always Lossless from the listbox at the top and click on OK.





2.14.6 (Optional) Back in the **Create Policy** dialog, scroll down in the **All Settings** listbox and select the following settings:

Disconnected Session Timer – Enabled Disconnected session timer interval – 1 minute

	Create Policy		
Studio	Select settings		Tip: Users may close
Settings Users and Machines Summary	(All Versions) All Settings Settings: 2 selected Computer setting - Prohile Management/File system() Not Configured (Default:)) Disable automatic configuration Computer setting - Profile Management/Advanced set Not Configured (Default: Disabled) > Disconnected session timer User setting - ICA/Session Limits Enabled (Default: Disabled) > Disconnected session timer User setting - ICA/Session Limits Enabled (Default: Disabled)	View selected only Synchron Select Edit Unselect Edit Unselect	XenApp when finished with a session but may not remember to log off, preventing other users from having access
	S minutes (Default: 1440 minutes) Disk usage Computer setting - Load Management Not Configured (Default: Disabled) Display memory limit Computer setting - ICA\Graphics Not Configured (Default: 65536 KB) Display mode degrade preference Back	Select Select Next Cancel	The recommended settings will help to minimize this situation.

- 2.14.7 Back in the Create Policy dialog, click on Next
- 2.14.8 At the Users And Machines page, select All Objects In The Site and click on Next.

	Create Policy	
Studio	Assign policy to	
of Semiga Users and Machines Summary	C Selected user and machine objects	All objects in the site
		Bed. New Center



Stadio	View a summa	ry of the settings you conf	gured and provide a name fo	r your new policy.	
of Settions	Policy name:	Policy2		🗹 Enable polic	
 Users and Machines Summary 	Deceptor				
	Settings config	pured: 2	Assigned to: user an	d machine objects	
	Use whiles codec for compression User setting - KCA/Supplies Do not use video codec (Default: Use when sectored)		The settings are app site.	The settings are applied to all objects in the site.	
	Visual quality User setting - KAV/visual Display Always Lossless (Default: Medium)				

2.14.9 Give the policy a reasonable name and then click on Finish.

2.15 Install Connex Link On Client PCs

Connex Link is REQUIRED for all Citrix and Remote Desktop clients of Welch Allyn Diagnostic Cardiology Suite. It is responsible for redirecting USB device input between the Client PC and the App Servers.

- 2.15.1 Insert the Welch Allyn Diagnostic Cardiology Suite Manager install media into each Client PC.
- 2.15.2 Run the setup file \ConnexLink\ConnexLink.exe on the install media. This bootstrapper will automatically detect 64-bit versus 32-bit Client PCs and install the appropriate driver.

NOTE: Connex Link can also be installed using:

- Group Policy using the appropriate MSI file from the x64 and x86 subdirectories.
- Deployment Tool Services



2.16 <u>Test StoreFront On Client PCs</u>

2.16.1 Open **Citrix Studio** on the DDC and select **Citrix StoreFront > Stores** in the left pane. Click on the <u>Receiver For Web Sites</u> tab. Make note of the URL. Note do <u>NOT</u> use the Store URL for this test – it will get Access Denied.

#			Citrix Studio			_ _ X
File Action View Help						
Console Root Citrix Studio (CitrixXenAppSv Search Machine Catalogs AppDisks Buivery Groups	Citrix Name CitrixXenAppSvrStore	Authenticated Yes	Subscription Enabled Yes	Access Internal network only		Actions Stores Create Store Export Multi-Store Provisi
Applications Policies Cogging Configuration			103	Internal network only		Manage NetScaler Gatew Manage Beacons Set Default Website View
Scontrollers Controllers Contr	Details - CitrixXenAppSvrSto Details Delivery Controllers Receiver for Web Site	Receiver for Web Sites	Classic E.	Authentication Methods	HTML5	Refresh Help CitrixXenAppSyrStore
StoreFront ApplNA Zones StoreFront St	http://citrioxenappsvr.mortara	Copy URL	reWeb Disabled	User name and passwo	Not Us	Manage Delivery Controll Configure Unified Experie Manage Authentication Manage Receiver for Web Configure Remote Access Configure Store Setting: Export Provisioning File
< III >						Remove Store

2.16.2 Paste the URL into a browser on a Client PC. Click on Detect Receiver.





2.16.3 Check I agree and press Install



2.16.4 Click Run when option to download CitrixReceiverWeb.exe appears





2.16.5 Click Start, then check Agree, Next and Install.

Citrix Receiver	
Enable Single Sign-on When enabled, single sign-on remembers your credentials for this device, so that you can connect to other Citrix applications without having to log on each time. You should do this only if your IT administrator has instructed you to. This will take effect the next time you log on to this device. Enable single sign-on	Note: Although "Enable single sign-on" is not checked in this example, it is also an available option for the installation.
For more information on configuring single sign-on, please see article CTX133982 at citrix.com/support.	Details in the screen shot are applicable.

2.16.6 If you enabled both Username And Password and Domain Pass Through authentication methods and you are logged into a domain-joined machine, you will have a choice of logon methods. Click **Log On** to use your existing domain credentials or click **Switch To User Name And Password** to enter them manually.

Eile Edit View Higtory Bookmarks	Iools Help						83
Citrix Receiver X	+						
(←) → @ @	 citrixxenappsv 	r.mortara.com/Citrix/CitrixXenAppSvrStoreWeb/	🖸 🏠	Q, Search	III\	🛛 😐	Ξ
сітяµх StoreFr	ont	To use the account you used to sign or Log On	n to the computer, o	tlick Log On.			



	und On d Marin	- M			
File Edit View Favorites Tools Help	engcit D + C	eceiver ×			ហែងដ
🚖 🥘 Suggested Sites 🔻 🙆 Web Slice Gallery 🕶					
		schmitz			
				_	
CITRIX		•••••		^	
StoreFront					
			Log On		

Login with your domain credentials (without the domain name).

2.16.7 Click on the **Apps** button in the toolbar at the top. The XenApps available to that user will appear.





2.16.8 Select an app and verify that it starts and displays correctly. Leave the app running for the next step.



2.16.9 Back on the App Server, open **Task Manager** and select the **Users** tab. You should be able to see the user session that has logged in via StoreFront with a **Session name** similar to ICA-CGP #x. Close the application you just started.

