

# CARE & MAINTENANCE GUIDE

**Disclaimer:** Viva Comfort will not be held responsible for any damage to the upholstery or surfaces of our products due to cleaning attempts made, whether correctly or improperly conducted. We will not be liable for any damage to the upholstery or the product surfaces, such as discoloration or deterioration, from attempting to clean.

Thank you for purchasing a Viva Comfort product. We are honored to have your business and serve your medical equipment needs. To ensure your product(s) stay in optimal condition, even with consistent use, we have crafted a Care & Maintenance Guide to help you properly maintain and sanitize your product. Please carefully read these guidelines and follow the recommendations listed. Please contact our customer service representatives if you have any questions regarding these instructions.

**Note:** Be mindful when using sharp or pointed objects in the vicinity of upholstery and exam tables. They can cause damage to the exam table surfaces and puncture or tear the upholstery.

**Note:** DO NOT use pumice stones, scouring pads, steel wool, or textured cleaning pads to clean any surface of the exam table or the upholstery. We recommend a microfiber towel or a soft cloth.

**Note:** DO NOT store steel wool on/in your exam tables or on your upholstery.

#### **Upholstery Cleaning:**

Viva Comfort uses premium antimicrobial upholstery on all our exam tables. Consistent care should be taken to maintain the upholstery's integrity. We recommend that you always test the solutions below on an inconspicuous spot before using them on the entire upholstery. The below solutions still require you, the user, to follow proper and safe handling of the products. Carefully review all warnings on the labels of any cleaning agents you utilize and ensure it's compatible with our upholstery.

The following Cleaners, Cleaning Materials, and Chemical Makeups will deteriorate and cause permanent damage to your upholstery.

**Please Note:** Should anything spill on your upholstery, wipe it up immediately and rinse it several times with water to avoid damage.



- Avoid using acidic or abrasive cleaners, as they can cause damage to your upholstery.
- Avoid using dyes (hair, textile, food) near your exam tables as they will permanently stain your upholstery. Should a dye spill occur, wipe it up as soon as possible with dishwashing detergent or an all-purpose cleaner. This is not guaranteed to solve the problem, it but can help reduce the chance of staining.
- Avoid using drainer cleaners or rust removers near your upholstery. Should drain cleaner spill, wipe it
  up as soon as possible, and rinse it several times with water. Should rust remover spill, wipe off all
  residue immediately, wash the area with dishwashing soap, and rinse it several times. Ensure you
  thoroughly dry the area.

#### **Upholstery Cleaning:**

 Avoid using the following products near or on your exam tables, as they will cause damage to the surface that may result in discoloration and/or deterioration.

CHEMICAL COMPOUND	AFFILIATED NAMES
Silicon Dioxide	Pumice/Pumice Stones, Degreaser
Sodium Hydroxide	Caustic Soda, Caustic, Lye, Soda Lye, Degreaser, Drainer Cleaner
Hydrofluoric Acid	Rust Remover, Toilet Bowl Cleaner, Concrete Cleaner, Metal Polishes
Phosphoric Acid	Tile Cleaner, Toilet Bowl Cleaner, Rust Remover, Concrete Cleaner
Sulfuric Acid	Oleic Acid, Oil of Vitriol, Oleum, Drain Cleaner, Heavy-Duty Acidic Cleaner
Hydrochloric Acid	Muriatic Acid, Hydrogen Chloride, Toilet Bowl Cleaner, Calcium, Lime and Rust Remover

Below are the recommended cleaning instructions for our antimicrobial upholstery.

Please Note: DO NOT use any alcohol-based cleaning agents, as this will degrade the upholstery.

#### MILD SOIL LEVEL

If the surface is lightly soiled, we recommend using a solution comprised of mild dish soap (10%) mixed in warm water (90%). Saturate a soft towel and clean the upholstery gently. In a separate bucket, have clean water and a soft towel. Thoroughly rinse the upholstery with clean water, as well as dry it completely.

#### **MODERATE** SOIL LEVEL

If the surface is moderately soiled, we recommend using a solution comprised of Fantastik  $^{\circ}$  (50%) and warm water (50%). Saturate a soft towel and clean the upholstery gently. In a separate bucket, have clean water and a soft towel. Thoroughly rinse the upholstery with clean water, as well as dry it thoroughly.

# **SEVERE**SOIL LEVEL

If the surface is severely soiled, we recommend using a solution comprising of bleach (10%) and warm water (90%). Saturate a soft, **white** towel and clean the upholstery gently. In a separate bucket, have clean water and a soft, **white** towel. Thoroughly rinse the upholstery with clean water, as well as dry it completely. Since this solution utilizes bleach, please only use it when necessary; ensure all the bleach solution is removed from the bed, do not let the solution sit on the upholstery, and understand that discoloration may occur.

#### **Exam Bed Surface Cleaning:**

The following Cleaners, Cleaning Materials, and Chemical Makeups will deteriorate and cause permanent damage to your exam beds' surfaces.

**Please Note:** Should anything spill on your exam table's surface, wipe it up immediately and rinse it several times with water to avoid damage.



- Avoid using acidic or abrasive cleaners, as they can cause damage to your exam table and its
  upholstery.
- Avoid using dyes (hair, textile, food) near your exam tables as they will permanently stain your table.
   Should a dye spill occur, wipe it up as soon as possible with dishwashing detergent or an all-purpose cleaner. This is not guaranteed to solve the problem, it but can help reduce the chance of staining.
- Avoid using drainer cleaners or rust removers near your exam table. Should drain cleaner spill, wipe it
  up as soon as possible, and rinse it several times with water. Should rust remover spill, wipe off all
  residue immediately, wash the area with dishwashing soap, and rinse it several times. Ensure you
  thoroughly dry the area.
- Avoid using the following products near or on your exam tables, as they will cause damage to the surface that may result in discoloration and/or deterioration.

CHEMICAL COMPOUND	AFFILIATED NAMES
Silicon Dioxide	Pumice/Pumice Stones, Degreaser
Sodium Hydroxide	Caustic Soda, Caustic, Lye, Soda Lye, Degreaser, Drainer Cleaner
Hydrofluoric Acid	Rust Remover, Toilet Bowl Cleaner, Concrete Cleaner, Metal Polishes
Phosphoric Acid	Tile Cleaner, Toilet Bowl Cleaner, Rust Remover, Concrete Cleaner
Sulfuric Acid	Oleic Acid, Oil of Vitriol, Oleum, Drain Cleaner, Heavy-Duty Acidic Cleaner
Hydrochloric Acid	Muriatic Acid, Hydrogen Chloride, Toilet Bowl Cleaner, Calcium, Lime and Rust Remover

# **Compatible Household Cleaners For Exam Bed Surfaces**

Below is a list of compatible cleaners to use on the exam bed surfaces. We recommend that you always test the solutions below on an inconspicuous spot before using them on the entire surface. The below solutions still require you, the user, to follow proper and safe handling of the products. Carefully review all warnings on the labels of any cleaning agents you utilize and ensure it's compatible with our exam bed surfaces. We will not be liable for any damage to your product surfaces, such as discoloration or deterioration, from attempting to clean.

(These cleaner recommendations are only for exam bed surfaces; **DO NOT** use the below cleaners on the upholstery. For instructions on how to clean your upholstery, refer to our "Upholstery Cleaning" section.)



Dawn® Clorox® Glass Plus® Fantastik® Lysol® Lestoil® Windex® Formula 409®

#### **Laminate Surface Cleaning:**

**Note**: Though the tips below are recommended for cleaning soiled and stained areas, we will not be liable for any damage to the product surfaces, such as discoloration or deterioration, from attempting to clean.

**Note:** The below solutions still require you, the user, to follow proper and safe handling of the products. Carefully review all warnings on the labels of any cleaning agents you utilize and ensure it's compatible with our product.

**Note:** Be sure to utilize proper protective equipment before handling the below cleaning solutions.

#### MILD SOIL LEVEL

If the surface is lightly soiled, we recommend using a soft cloth or microfiber towel dampened with a mild soap and water mixture to clean the area.

## **MODERATE**SOIL LEVEL

If the surface is moderately soiled, we recommend using a solution comprised of a mild household cleaner and baking soda. Create a paste consistency with the recommended cleaning agents, take a nylon bristle brush, and lightly scrub the affected area. **DO NOT** use a metal bristle brush nor aggressively scrub, or you will cause permanent damage to the surface. Thoroughly rinse the area with clean water, as well as dry it thoroughly.

### SEVERE SOIL LEVEL

If the surface is severely soiled, we recommend using undiluted bleach. Use a cotton pad/ball with bleach on it to gently rub the affected area for a minute or so. Thoroughly rinse the area with clean water, as well as dry it completely. Since this solution utilizes bleach, please only use it when necessary; ensure all the bleach solution is removed from the area, do not let the solution sit on the surface, and understand that discoloration may occur.

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